



## Internet Explorer 8 – Faster & Easier

### So what's new?

#### Web Slices

How many times a day do you check for updates to e-mail, weather reports, sports scores, stock quotes, auction items and so on? Until now this was a manual process, where you had to repeatedly visit sites to check for updates or new information.

Using Web Slices, you can keep up with frequently updated sites directly from the new Favorites Bar. If a Web Slice is available on a page, a green Web Slices icon will appear in the upper-right hand corner of the browser. Click on this icon to easily subscribe and add the Web Slices to the Favorites Bar so you can keep track of that "slice" of the web.

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#### Accelerators

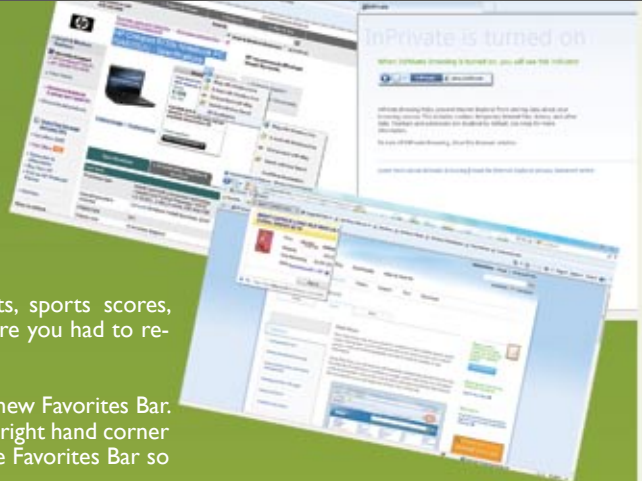
How many steps does it take with your current browser to map an address, translate a word, or perform other routine tasks online? Until now it was likely a series of cutting and pasting information from one webpage to another. Now there's a better way. The new Accelerators in Internet Explorer 8 help you quickly perform your everyday browsing tasks without navigating to other websites to get things done. Simply highlight text from any webpage, and then click on the blue Accelerator icon that appears above your selection to obtain driving directions, translate and define words, email content to others, search with ease, and more. For example, with the "Map with Live Maps" Accelerator in Internet Explorer 8, you can get an in-place view of a map displayed directly on the page.

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#### InPrivate Browsing

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For more information please visit the Microsoft website or email [info@samarind.co.uk](mailto:info@samarind.co.uk)



## Reduce your IT Costs with a New Samarind Support Service

We've listened to our customers, we've talked to different businesses and we've drawn on our experience of over 22 years.....the result? Support services that suit YOU and save you money.

If you want a technology plan with a fixed IT budget then **Samarind Complete** is for you.

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Samarind Complete

Samarind Enhance

Samarind Essential

Samarind Protect



## Top 10 security tips for remote working

Remote working is a great way to do business, and in the current climate a welcome way to save on costs. However - are you totally aware of all the threats? If you're working outside of the office it's your company's data. Make sure it's secure.

### 1. The computer

One of the key aspects of remote working is to make sure that you are using an approved computer, and that all the right protection is in place.

By using your own personal computer you may make it easier to introduce malware into your company's network. Ensure your company provides you with the correct security software and measures.

### 2. Update your computer

It's important you keep your computer up to date with patching. Make sure automatic updates are turned on as well as having the latest up-to-date antivirus software installed to ensure business information is not at risk. Your IT support company should manage this for you.

### 3. Beware hackers and phishing attacks

You may have a different mentality about what emails you open when you are at work, so do the same when you're at home by keeping a close eye on phishing scams by email, websites and social networks.

### 4. Be careful when using social networking

Social networking is a valuable tool when it comes to remote working, with tools such as LinkedIn, Facebook and even Twitter all being useful for connecting and keeping in touch when you are out of the office.

Although some social networks claim to protect your data and will say you are in a 'secret' group or forum, good hackers will be able to find ways around this - they always do.

### 5. Practice good policy

Make sure you understand your workplace policies when it comes to blogs and social networks, as this will allow you to avoid any situations which might get you in trouble and compromise your companies data security.

### 6. Keep your wireless secured

Remote workers are generally going to use wireless connections with devices like PDAs, smartphones, netbooks and laptops. However, as workers won't be in the office, it will be their responsibility to make sure that the connection they are using is secure. This could simply mean protecting your connection with a

password, or guarding yourself against hackers who try to perform a man in the middle attack.

### 7. Use encryption technology

Think about using encryption on devices, whether USB, smartphones, laptops or even your home computer.

### 8. Keep personal and business items separate

Remote working will make it tempting to do personal tasks on company time.

By not blurring the lines between the two, in addition to making sure you are working as efficiently as possible, it will mean that you won't lose personal files if a business device gets lost, or vice versa.

### 9. Secure collaborative tools

Workers will need to collaborate together, whether using email, phone, IM or video conferencing to applications such as Microsoft Sharepoint.

You won't be in the office, so any confidential business information that is shared may 'leak' and be shared with a third party. Be careful.

### 10. Own up to mistakes

If the worst does happen, you're likely to be found out sooner or later, so it pays to be completely open about the mistake so that the company can make moves to solve the problem.

Keeping the problem quiet can only make things worse, and if a business has time to solve the problem rather than find out about it later, it can carry out damage limitation.

For more information on remote working and how it can benefit your business - or to discuss any of the top 10 tips please call Carly McKay on **01244 288281** or email **carly@samairind.co.uk**



## Server with a smile

A firm of Chartered Accountants, Chartered Tax Advisers and Registered Auditors knew they could count on Samarind to help them keep ahead of the game with their IT system.

Hawley and Company is a successful Llandudno accountancy practice, providing a comprehensive range of services in all areas of accounting, auditing, taxation and general business advice. Mel Graham, Practice Manager, explained: 'We recognised the need for a system that is up to date and would grow with our business, while helping us to move forward in this increasingly technological world.'

'We needed to upgrade our server in order to cater for our updated accounting and taxation software, as the underlying database management system was being updated from Pervasive Btrieve to Microsoft SQL. Our software provider had announced they were shortly to cease supporting Pervasive, so time was of the essence.'

'Samarind suggested we have a Microsoft Windows Small Business Server 2008 and all related paraphernalia.'

'Upgrading Hawley and Company's network server to Microsoft Small Business Server 2008 was definitely the best solution,' confirmed Carly McKay, Samarind's Network Systems Sales Executive. 'As well as allowing them to use the accounting package they needed, the firm saw the advantages of the additional security and reliability that Small Business Server 2008 offers, especially the secure remote working facility.'

'Upgrading to Exchange 2007 will also give them additional email search features, larger mail storage capacity and better remote email facility. Overall, Hawley and Company now have the assurance that they are using the latest technology platform, which will support them as they grow.'

'We are delighted with the work carried out by Samarind in a tight turnaround time,' said Mel. 'Some of our workstations have been here since we started in 2003, so it took several days on site to upgrade the server and transfer all the data. However, we were always kept in the loop and we were able to work around it. We have always found Samarind staff punctual, friendly and helpful.'

'Since our previous server was about to expire, we are very satisfied that this major hurdle has now been overcome - that is, until our software provider changes the rules again!'

# Hawley and Company

“We are delighted with the work carried out by Samarind in a tight turnaround time”



## Lady of the Lake

The hills are alive... with the sound of Denise's enthusiasm. Denise Hayes, Samarind's telesales and marketing executive since October, is an outdoors girl who describes herself as 'A bit loud sometimes. I'm very straightforward and honest - but I have to be careful not to let my mouth runaway with itself.'

This is an unkind self-appraisal from a lady who simply bubbles over with joie de vivre. Denise can't wait to tell you about all the good things in her life: her partner of six years Steve; his children Ashley and Amy, who have become very much her children, too; her dogs and cats and chickens; and a certain lakeside in the heart of Snowdonia which she considers her second home.

'For the past five years me, Steve and the kids have been going to the same campsite at Llyn Gwynant,' says Denise. 'I just love it there. We go every other weekend. The lake and the scenery are beautiful and the site's got a great atmosphere. We get on very well with the owners and often meet up with other regulars. Oh, and there's no mobile phone reception there either - that's another plus!'

Denise and family all enjoy the great outdoors: camping, hiking, canoeing. Denise's Landrover is another boon which brings a smile to her face.

'I love my Landy,' she says. 'I can put my canoes on top. The kids and the dogs can squeeze in the back and we have a trailer for all our gear. We like to camp in style - I don't see why you shouldn't be comfortable. I've got a queen-sized bed in my tent!'

She adds: 'When Steve and I finally decide to get married, we'll have the ceremony at Llyn Gwynant. Me and the bridesmaids in matching frocks and wellies!'

Partner Steve is an engineer and his hobby is constructing working models of steam engines from the First World War. 'He's quite an authority on the subject,' Denise explains. 'It's painstaking work and I help him when I can. When I can't I'll just sit quietly reading a book while he works away.'

At the family home in Pentre, Deeside, Denise pursues her own hobby of gardening and also raises chickens, which get on perfectly well with her two cats and friendly Rottweilers, Tilly and Mary.

'We've got pictures of the chickens perched on the dogs' backs and one of the cats likes to curl up in the hen-house,' says Denise. 'We're one big happy family. I feel very lucky.'

Denise's positivity also embraces Samarind.

'I love it here,' she says. 'Everyone's so friendly and supportive. I had no knowledge of IT before coming here, but I worked in sales in the engineering sector - that's how I met Steve - so am used to working in a technical environment. I'm encouraged to go on courses and sometimes I impress myself with how much I've learnt so quickly.'

'My job is to look after all the existing customers, which I don't find too tough because Samarind's got such a great track record that I find they're happy to take my call.'

'Even the customers are lovely,' she enthuses. 'I've started swapping recipes with one of them!'





The new iPod shuffle. Its size will leave you speechless  
Good job it also talks!



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## The world's smallest music player is also the world's first talking one!

### Introducing VoiceOver

Musically speaking, the new iPod shuffle is brilliant, thanks to an exciting new feature called VoiceOver. Say you're listening to a song and want to know the title or the artist. With the press of a button, VoiceOver tells you as the music dips down. It even announces the names of your playlists. And when your battery needs charging, VoiceOver tells you that, too.

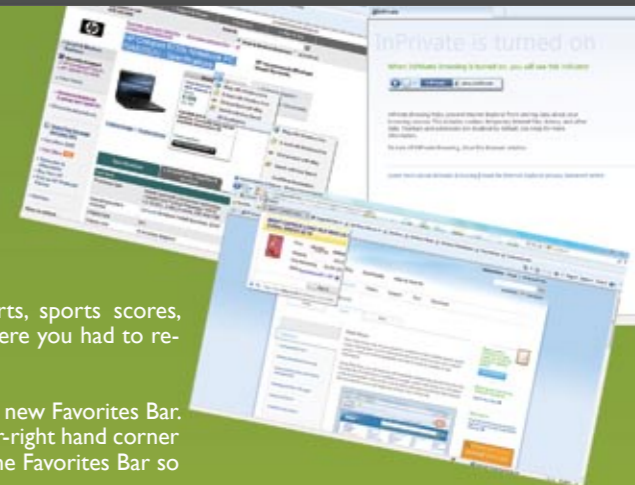
You've probably made multiple playlists in iTunes. One for your commute. One for the gym. One for just chilling out. With the new iPod shuffle, you can sync your playlists and always find the perfect mix for your activity or mood. VoiceOver tells you the name of each playlist, so it's easy to switch between them and find the one you want without looking.

Now that iPod shuffle has 4GB of storage, you have plenty of room to store hours and hours of music — up to 1,000 songs. With room for multiple playlists, too.

For more information visit the Apple website at [www.apple.com/uk/ipodshuffle](http://www.apple.com/uk/ipodshuffle)



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## Sony Vaio P Series

### The new VAIO P-Series

#### Stunningly small. Beautifully light.

The new VAIO P Series is the ultimate way to stay connected on the go. It has an ultra-thin profile and weighs less than 700 grams (638g). This tiny, ultra portable PC packs a real punch. With a full size keyboard, 8" extra-wide screen with X-black LCD technology, Windows Vista, webcam and VAIO Everywair 3G mobile broadband, the P Series isn't light on capability or connectivity.

It's perfect for chatting online, catching up with what's new and getting things done on the go. And no matter how fast you're moving, the P series is designed to keep up with instant-on access via the XrossMediaBar (XMB).

Discover a faster, lighter way to go VAIO.



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